

Date: 04 February 2026
Building: Residence Royal 2
Attention:

Preventative maintenance quote for Royal 2

Dear Client,

We thank you for inviting our company to provide a proposal on the above-mentioned project and have pleasure in submitting our offer in accordance with the details attached below.

Vision Elevators provides mobility solutions to corporations and individuals throughout Africa including Mauritius. Our headquarter based in South Africa manufactures, installs, maintains, and modernises various products including elevators, escalators, platform lifts, goods hoists, dumbwaiters as well as equipment for disabled access. All our products are designed and manufactured in accordance with SANS and EN regulations and provide testament to Vision Elevators' commitment to value without compromising on quality.

Our mission statement

We go further to provide our customers with mobility solutions that offer exceptional value for money as well as superior customer service.

We thank you once again for your valued enquiry and look forward to being of service to you in the near future.

Should you have any questions, please feel free to contact us.

Yours faithfully

Nicolas Mackenzie Jeffrey Jason Leonore
Director
Vision Elevators

Director : NMJJ Leonore.
BRN : C21178657

we go further

Tel : +(230) 428 2105
Mobile No : +(230) 5747 7795
info@visionelevators.com
www.visionelevators.co.za

Mauritius
17 Ave Ylang Ylang Quatre Bornes

Cape Town
Unit 28A, Atlas Gardens,
Sycamore Crescent,
Contemanskloof Road, Potsdam, 7550

Durban
10 Fungio Place, Mahogany Ridge,
Westmead, 360

Johannesburg
Unit 24, Great North Industrial Park,
20 Van Wyk Road, Goedeburg Ext 5L,
Benoni, 501

1. Service Rates Pricing Schedule

Vision Elevators' offer for preventative maintenance is listed below and is subject to the terms and conditions contained in Annexure 1. Note that all prices are excluding VAT.

Unit Number	Unit Name	Type A Rate	Type B Rate	Type C Rate
Total Monthly Fee Per Unit	6 stop Passenger Lift	MUR 3,500	MUR 4,000	MUR 5800

2. Preventative Maintenance Agreement Types

2.1. Type A Service Agreement

- Includes monthly service inspections only
- Excludes call outs. All call-outs will be charged at MUR 1,500.00 per hour during office hours and MUR1,800.00 per hour after hours, on Weekends and Public Holidays. Travelling will be charged at MUR 20.00 per km
- Excludes all parts replacement
- Excludes car lights and fan
- Excludes every 6 months inspection by registered machinery inspector

2.2. Type B Service Agreement

- Includes monthly service inspections only
- Includes call outs, apart from call outs caused due to misuse or abuse as well as power fluctuations and water ingress will be charged at MUR 1,200.00 per hour during office hours and MUR 1,800.00 per hour after hours, on weekends and public holidays. Travelling will be charged at MUR 20.00 per km
- Excludes all parts replacement
- Excludes car lights and fan
- Excludes every 6 months inspection by registered machinery inspector

2.3. Type C Service Agreement (minimum 3 years contract)

- Includes monthly service inspections
- Includes call outs, apart from call outs caused due to misuse or abuse as well as power fluctuations and water ingress will be charged at MUR 1,200.00 per hour during office hours and MUR 1,800.00 per hour after hours, on weekends and public holidays. Travelling will be charged at MUR 20.00 per km
- Includes all parts replacement
- Includes car lights and fan replacement
- Includes every 6 months inspection by registered machinery inspector

3. Summary of Contract Price

3.1 Option 1: Type A Contract

Monthly Contract	Qty	Contract Price per Month	Contract Price per Year
6 stop Passenger Lift Type A Contract	1	MUR 3500	MUR 42,000

3.2 Option 2: Type B Contract

Monthly Contract	Qty	Contract Price per Month	Contract Price per Year
6 stop Passenger Lift Type B Contract	1	MUR 4000	MUR 48,000

3.3 Option 3: Type C Contract

Monthly Contract	Qty	Contract Price per Month	Contract Price per Year
6 stop Passenger Lift Type C Contract	1	MUR 5800	MUR 69,600

Please note the above monthly fees are valid for the first 12 months from the commencement date of the contract and thereafter subject to annual increase as per prevailing PPI and Labour Rate Indexes.

Annexure 1: Terms and Conditions

1. Payment terms

On and subject to the terms and conditions set out below, we propose to furnish the necessary material and/or labour to carry out the work as per the specification provided for the sum of:

Refer to 1. Service Rates Pricing Schedule (Hereafter referred to as “the contract price”)

The method of payment is on the presentation of the invoice which is submitted as follows:-

- a. 100% of the contract price on presentation of invoice.

Retention cannot be accepted nor deducted from any payment due to Vision Elevators. Vision Elevators will provide the necessary construction guarantee. Vision Elevators does not issue open-ended guarantees and we will, therefore, require an expiry date where guarantees are requested.

In the event of any payment not being made on the due date, Vision Elevators shall be entitled either to discontinue their work until payment of the amount due has been made and the purchaser has given Vision Elevators a satisfactory guarantee that subsequent payments will be made on the due date or to cancel the contract. In either event, the purchaser shall be liable for all damages sustained by Vision Elevators by reason of the purchaser's breach of contract.

Interest will be charged on all overdue payments calculated at the maximum rate permitted by law and will be calculated from the date payment was due until actual payment is made.

2. Validity of offer

If not withdrawn by Vision Elevators the validity of our quote will expire within 30 days from the date of this quote, after which it will be subject to confirmation.

3. Exclusions

All work and material not specified in Vision Elevators' tender or work recorded as the responsibility of the client or third party are excluded from the contract.

All fees, taxes, duties, and government surcharge or any increase in the present taxes or duties of any nature levied by the Government of the Republic of Mauritius or by any other competent authority on or in respect of the equipment, or any part or parts thereof, to be supplied and installed by us in terms hereof are excluded from the contract.

4. Working Hours

Unless otherwise specified in the quotation or in the attached specification, all work on the installation will be done during Vision Elevators' normal working hours and normal working days. Should the purchaser at any time request Vision Elevators to do work outside normal hours due to reasons other than delays occasioned solely by Vision Elevators, and Vision Elevators agree thereto, an additional charge at Vision Elevators' normal overtime rate will be made for such overtime work and will be added to the contract price.

5. Governing law and dispute resolution

The parties irrevocably:

- a. agree that this Contract shall be governed by the laws of Mauritius and that Mauritius's court governing the region in which Vision Elevators' principal office is located shall have exclusive jurisdiction to settle any dispute arising out of or in connection with this Contract, in each case unless stated otherwise in our quote letter.
- b. consent to the jurisdiction of the appropriate Magistrates Court irrespective of the amount in dispute.

6. Recordal of agreement

This Contract constitutes the entire agreement between Vision Elevators and the Customer and supersedes all prior negotiations, understandings, representations whether written or oral in relation to these works. Any other general terms and conditions, including any in the Customer's purchase order, shall be invalid and do not form part of this Contract. This Contract may be amended only in writing by the duly authorized representatives of both parties. In the event any provision of this Contract is held unenforceable, then such provision shall be modified to reflect the parties' intention. All remaining provisions of this Contract shall remain in full force and effect. Neither party may assign or transfer the benefit or burden of this Contract without prior written consent of the other party. Where our appointment is as a subcontractor in terms of JBCC/MBA n/s subcontract agreement, such agreement shall include and be subject to these terms and conditions.

7. Domicilium citandi et executandi

The Customer hereby appoints as its domicilium citandi et executandi the address indicated as such by it in these terms and conditions, including any annexures hereto, and agrees that such address shall be the address where all formal notices and court proceedings may be delivered.

PLEASE NOTE THAT THE FOLLOWING PAGES MUST BE COMPLETED IN FULL IN ORDER FOR VISION ELEVATORS TO PROCESS THE ORDER. INCOMPLETE OR MISSING INFORMATION WILL DELAY THE ORDER BOOKING AND MAY DELAY THE PROJECT COMPLETION.

Sign and accepted on behalf of CLIENT/OWNER/DEVELOPER

Name: _____

Position: _____

Signature: _____

Date: _____

Annexure 2: Information Required

2.1. Details of Customer (Invoices)

Customer Name	Syndicat des Coproprietaire de Résidence Royal 2
Building Name	Residence Royal 2
Physical Address	Avenue Nenuphar, Flic en Flac
Postal Address	Avenue Nenuphar, Flic en Flac
Name of Contact Person	Souraindra Balloo
Company Name	
Company Address	
Telephone Number	
Email Address	

Internal Use

Claim date		Cont type	
FEC		PA	
APG		PA Contact	
CG		PA Tel	